

North Star Inn - Event List Cross Reference

Event Identifier	Responsible Actor	Allocated Use Cases
Customer requests a reservation	Clerk	Place Reservation
Customer cancels a reservation	Clerk	Manage Reservation
Customer modifies a reservation	Clerk	Manage Reservation
Customer inquires on a reservation	Clerk	Manage Reservation
Customer requests a bedroom's price	Clerk	Manage Reservation Place Reservation
Customer requests bedroom options	Clerk	Manage Reservation Place Reservation
Customer requests bedroom availability	Clerk	Manage Reservation Place Reservation
Customer checks in	Clerk	Check-In/Checkout
Customer checks out	Clerk	Check-In/Checkout
Customer pays bill	Clerk	Check-In/Checkout
Customer requests a bedroom change	Clerk	Manage Reservation
Customer inquires about a discount program	Clerk	Manage Reservation Place Reservation
Time to cancel reservations	Clock	Automatic Cancellation
Housekeeping cleans bedrooms	Housekeeper	Housekeeping
Manager establishes discount	Manager	Manage Discount Program
Manager establishes bedroom price	Manager	Bedroom Pricing
Catering requests occupancy level	Caterer	Catering